

Ms Helen Jordaney London Borough of Bromley Planning Appeals **Bromley Civic Centre** Stockwell Close **Bromley** Kent BR1 3UH

23 November 2017

Dear Ms Jordaney,

Town and Country Planning Act 1990 Appeal by Mr and Mrs Nicola and William Bloomer Site Address: 24 Downs Hill, Beckenham, BR3 5HB

Room 3N 2 The Square Bristol

Direct Line: 0303 444 5441

Temple Quay House Customer Services: 0303 444 5000

BS1 6PN Email: north2@pins.gsi.gov.uk

www.gov.uk/planning-inspectorate

Your Ref: 17/00812/FULL1

Our Ref: APP/G5180/W/17/3179434

I enclose a copy of our Inspector's decision on the above appeal(s), together with a copy of the decision on an application for an award of costs.

If you wish to learn more about how an appeal decision or related cost decision may be challenged, or to give feedback or raise complaint about the way we handled the appeal(s), you may wish to visit our "Feedback & Complaints" webpage at https://www.gov.uk/ government/organisations/planning-inspectorate/about/complaints-procedure.

If you do not have internet access you may write to the Customer Quality Unit at the address above. Alternatively, if you would prefer hard copies of our information on the right to challenge and our feedback procedure, please contact our Customer Service Team on 0303 444 5000.

The Planning Inspectorate is not the administering body for High Court challenges and cannot change or revoke the outcome of an appeal decision. If you feel there are grounds for challenging the decision you may consider obtaining legal advice as only the High Court can quash the decision. If you would like more information on the strictly enforced deadlines and grounds for challenge, or a copy of the forms for lodging a challenge, please contact the Administrative Court on 020 7947 6655.

Guidance on Awards of costs, including how the amount of costs can be settled, can be located following the Planning Practice Guidance.

http://planningguidance.communities.gov.uk/blog/guidance/appeals/how-to-make-anapplication-for-an-award-of-costs/

We are continually seeking ways to improve the quality of service we provide to our customers. As part of this commitment we are seeking feedback from those who use our service. It would be appreciated if you could take some time to complete this short survey, which should take no more than a few minutes complete:

https://www.surveymonkey.co.uk/r/Planning_inspectorate_customer_survey

Thank you in advance for taking the time to provide us with valuable feedback.

Yours sincerely,

Kate Moody
Kate Moody

Where applicable, you can use the internet to submit documents, to see information and to check the progress of cases through GOV.UK. The address of the search page is - https://www.gov.uk/appeal-planning-inspectorate